SIDEUP REPLY™
DELIVERY

SIDEUPREPLY

WHAT IS IT?
SIDEUP REPLY™ DELIVERY MANAGES PICK-UP AND DROP-OFF ACTIVITIES. THE DRIVER, ASSISTED BY AN APP, PERFORMS ALL OF THE TYPICAL LAST-MILE OPERATIONS WHILE EN ROUTE AND IN REAL TIME: CERTIFICATION OF DELIVERY, GRAPHOMETRIC SIGNATURE CAPTURE, PHOTOGRAPHIC EVIDENCE, COLLECTION OF ELECTRONIC AND CREDIT CARD PAYMENTS AS WELL AS NOTIFICATIONS AND MESSAGING.

The solution not only follows territorial operation, but simplifies and coordinates affiliated activities: loading of transports, check off at return, settlements of payment and composition of delivery rounds. Usage is simple and straightforward through dashboards, graphs, and real-time view of mapped field events: an internet terminal allows the branch to see, georeferenced on a map, the progress of daily activities by accessing real-time photos, proofs of delivery and documents signed by recipients.

Drivers can always be reached via notifications and messages, increasing general reactivity of the organisation by being able to add last-minute pick-ups or reorganise the order of rounds.

SideUp Reply™ Delivery is the natural extension and completion of SideUp Reply™ HUB. The combination of the two is the winning solution for managing complex networks and articulated organisations composed of hundreds of vehicles owned by the company, owner-drivers or third parties.

AUDIENCE
SideUp Reply™ Delivery is the solution for companies that require control and visibility of the last-mile. For Couriers, transporters and large distribution companies that, for example, deliver groceries at home, and wish to certify delivery while guaranteeing quick and accurate service. This module offers a concrete solution.

It is especially suitable for meeting the following demands:
- Complete traceability of deliveries and pick-ups
- Availability of real-time information
- Management of claims to deliveries
- Application usability and simplicity
- Optimisation of transport costs

BENEFITS
SideUp Reply™ Delivery offers the following benefits:
- Traceability of the entire process with events in real-time
- Confirmation of the delivery made
- Instant management of failed deliveries
- Dematerialisation of hard copy documents (digital signature)
- Simplification and visibility of payment collection processes (credit card, mobile payments)
- Flexibility, coordination and reactivity of territorial operations
- Photographic support for proof of inconsistency or absence.

REPLY LOGISTICS

Logistics Reply is the Reply Group company leader in the provision of advanced Supply Chain Execution solutions, developed with its proprietary Click Reply™ and SideUp Reply™ suites and using the latest technologies available.
Click Reply™ is a solution that can be deployed on-premises or in the cloud, while SideUp Reply™ is a multi-tenant SaaS solution based on the cloud computing technology.
The SideUp Reply™ Suite was introduced in 2010 with the launch of the warehouse management module. From then, the product has continued to grow and today includes various modules focused on Visibility and Efficiency.

VISIBILITY: a focus on collaboration along the entire supply chain. As an incredible enabler that makes it possible to access and share information, the Cloud is a natural platform for collaboration and integration between customers and suppliers.

EFFICIENCY: operational optimisation and real-time control typical of handling and warehousing activities. Thanks to the combination of Cloud and Mobile technologies, these extend beyond the natural boundaries of the warehouse. The simplicity and usability of the SideUp solutions, together with the heterogeneous data acquisition capabilities (images, GPS locations, etc.) facilitate the effective and shared management of operations along the entire logistics chain.

The solutions developed by Logistics Reply are now being successfully used worldwide, with customers in all geographical areas: North and South America, Europe, Asia, Africa and Oceania.

REPLY

OPERATIONAL FEATURE	DESCRIPTION
WAREHOUSE OPERATIONS	Check-off when loading vehicles
	Check-off when unloading vehicles
CONSOLE OPERATIONS (WEB) – INTENDED AS OPERATIONAL	Composition of delivery/pick-up rounds with sequence optimisation
	Round allocation to driver
	Dialogue with push notification and messages with drivers
	APP function repetition
APP	Takes ownership of the vehicle manifest
	Parcel check-off
	Trip sequence organised into stops/pick-ups
	Navigation features: journey time, traffic, alternatives
	Delivery event notifications (SMS, email)
	Geo-localised delivery certifications
	Digital and graphometric signature
	Payments: wallet, mobile POS
	Photographic proof capture
	Management of missed delivery reasons
	Document managing support: ID card photo, contract signatures, etc.
	Mobile printing of documents

CONSOLE DASHBOARD	
TRIP MONITOR	Real-time tracking of trips
	Geo-referenced map display of vehicles and delivery results
	Details for single and grouped trips
	Delivery results (causes, position, time, attachments) with POD generation
STANDARD ANALYSIS AND REPORT	Breakdown of causes
	Total work per single branch or groupings
	KPI, SLA deviations
	Table export
	End of day reports for owner-drivers